



FAQs for Belleville Beehive Wraparound Care

What times will the Belleville Beehive operate?

The Belleville Beehive will operate from 7.30am until the start of the school day and after-school from 3.20pm to 6.30pm at both Webb's Road and Meteor Street. You will be able to drop-off and pick-up your child at any point during this time.

Who can book a place?

It is open to all children from Nursery to Year 6 who will be at Belleville School from September 2025, subject to availability.

What will it offer?

The breakfast session will offer breakfast, including cereals and toast, and activities. The after-school sessions will offer a light cooked meal and a range of activities.

How much will it cost?

Each session costs **£8.50 for breakfast** and **£14 for after-school**. There are no sibling discounts because it costs us the same amount to provide the provision for each child.

How do I book and pay?

Booking for Belleville Beehive is through [SchoolsBuddy](#). You will be able to book your sessions for one full term at a time. The next full term will be available to book after the half term of the previous term. Full payment will be due at the beginning of each term.

We accept childcare vouchers and Tax-Free Childcare payments as well as credit and debit cards. If you wish to pay by voucher, you must let us know before booking opens so that we can enable voucher payments on your account. Once you have made a booking, you will need to login to your voucher provider and transfer the voucher payment to the school.

We are unable to offer the option to pay by direct debit or standing order. We do not accept cash payments.

To make a booking or payment, please log onto your SchoolsBuddy account. Please make sure that you book your wraparound place for the same school site that your child attends, e.g. Webb's Road or Meteor Street.

I'm on Universal Credit or will need help with spreading out payments – how do I do that?

Please email wraparound@belleville.q1e.org.uk as soon as possible with your child/ren's name(s) and their year group(s), and we will get back to you with information about how to do this.

When will I know if I have a place?

As we are using SchoolsBuddy as an online booking system, if there are places available and you have paid, that is a confirmed place.

Sessions are not confirmed until payment has been made. If you were booking sessions and they are no longer there, this means that other parents have paid, and the session is now full.

Which childcare vouchers do you accept?

We are registered with the following providers for payments. However, if you use another voucher provider, please contact wraparound@belleville.q1e.org.uk so we can register with them.

Voucher Provider	Account Number
HMRC Tax-Free Childcare	Belleville Primary School. Please email your child/ren's unique identifying number to wraparound@belleville.q1e.org.uk after making your payment.
Bravo (formerly Busy Bees)	Belleville Primary School
Care 4	28601655
Computershare	0026985178
Edenred	P21356155
Fideliti	BEL095C
Kiddivouchers	50098605038
Pluxee UK (formerly Sodexo)	920820
TED	Belleville Primary School

Please ensure that your reference for any voucher payment is Wraparound and your child's name – e.g. wraparound – Jo Smith. For Tax Free Childcare, please email your child/ren's unique identifying number to wraparound@belleville.q1e.org.uk after making your payment.

Can I book extra sessions?

Yes, we are able to offer ad-hoc sessions, subject to availability. This means that if you require an additional session at short notice, and there is space available, you will be able to book and pay for this space online until 3.30pm the day before you need the session.

Can I cancel a session?

Yes, you can now cancel a session up to four days in advance. To do this, login to your account and cancel the relevant sessions. The payment will then be transferred into your Schools Buddy wallet to be used against booking future sessions.

There aren't any places left, what should we do?

We have a much clearer idea of demand since taking over the provision last year. We increased the capacity and have operated without a waiting list since the end of September 2024.

Although we cannot guarantee that there will be places for everyone, there should be enough places available based on this year's demand.

If you are unable to get a place after booking has opened, please email wraparound@belleville.q1e.org.uk. We will review the number of requests and will get back to you if we are able to make any further places available.

What happens if I want to cancel my place?

After booking a place, you may cancel your place by providing a half-term's notice. This notice must be given in writing using the cancellation form which should be emailed to wraparound@belleville.q1e.org.uk or handed into the school office. An email without the required form will not be accepted. You can [download the cancellation form](#) from our website or pick up a copy from the school office.

If you wish to remove your child from wraparound care without giving a half term's notice, you will still be liable for the fees for that half term.

Terms and Conditions

By using Belleville Beehive Wraparound Care, you agree to the [Terms and Conditions](#) provided by the school.

Behaviour

Belleville Beehive staff will apply behaviour guidelines in accordance with the [school behaviour policy](#). Children are expected to show respect to the staff, other children and equipment as they would during the school day. Breakfast Club and After School Care are non-statutory services and where behaviour does not meet the standards expected, a place may be temporarily or permanently withdrawn.

Safeguarding

We have an obligation to report any instances where we consider that a child may be suffering or have suffered harm or abuse to Children's services. Please see our [Child Protection and Safeguarding Policy](#) that outlines our roles and responsibilities in regard to child protection and safeguarding.

Any questions?

If you have any questions which are not answered above, please email wraparound@belleville.q1e.org.uk and we will be happy to help you.